



Complaint Form

Our organisation's foundational principle emphasises responsiveness. Our Complaints Policy is designed to embody our commitment to attentively addressing and resolving concerns and complaints from our supporters, beneficiaries, partners, and the wider community. We prioritise listening and responding effectively.

All complaints will be handled equitably, fairly, and impartially, considering evidence from both complainants and our team members. Confidentiality will be strictly maintained throughout the complaints process, and we strive to make the process as straightforward and accessible as we can for all those lodging complaints.

Please save and send the completed pdf file to ghextell@orthoreach.org.au & info@orthoreach.org.au

Details

Reported By: _____

Title/Role: _____

Contact Details: _____

Date of Report: _____

Nature of Complaint

Details of Incident